



CONTENT COMPLAINT FORM

If you see program content that you believe may violate PhillyCAM's Programming Policy be specific and clarify what the violation is and when it occurred. All complaints will be carefully considered and measured against applicable law, policies and standards.

For more about the complaint or grievance process, please see the Member Handbook available online at www.phillycam.org. Some relevant information regarding PhillyCAM Programming Policies appears on page 2 of this form.

I hereby lodge a complaint against programming cablecast by PhillyCAM at

(time) _____ on (day) _____, (date) ___ / ___ / ___.

Program Title: _____ (if available)

The program contained (description of violating images and/or of violating words):

Any other comments relating to your complaint:

Complaint Submitted by:

Name: _____

Signature: _____ Date: / /

Address _____

City _____ State _____ Zip _____

Email _____ Tel _____

OFFICE USE ONLY

Received by: _____ Date: / /

Response sent by: _____ Date: / /

PhillyCAM Programming Policies

TV & Video Producer Liability

The responsibility and liability for program content lies solely with the program provider. The Philadelphia resident or organization whose designated representative signs the Programming Agreement is responsible for all necessary releases or clearances. PhillyCAM may ask the producer or organization to furnish proof that proper releases and clearances have been obtained. PhillyCAM, the cable operator, and the City of Philadelphia are not responsible for the content of the programming shown on any public access channel or PhillyCAM's website.

A member who provides programming for PhillyCAM's television channels takes responsibility for the content of that programming.

Non Censorship Policy

PhillyCAM does not review or censor programs before they are cablecast.

A program is only reviewed whenever a programming policy violation is reported to the Programming Director. Programming policy violations include commercial content & obscenity.

Commercial Content

- Commercial content shall constitute any advertising or material that promotes any commercial product or service including:
 - Commercial calls to action or inducements to buy
 - Price information
 - Lottery information
 - Product placement
 - Value statement

PhillyCAM requires ALL programming to be non-commercial and cannot permit programs that contain advertising or "commercial calls to action" to purchase goods or services to be shown. A "commercial call to action" is defined as an imperative telling someone to do something for which money will be spent.

Obscenity and Other Prohibited Content

PhillyCAM is obligated under its agreement with the City of Philadelphia to not knowingly permit the production or dissemination of any obscene or prohibited programming that violates federal and state law and shall immediately suspend such programming, including while in progress, if and when PhillyCAM receives actual knowledge of obscene content. The following content is prohibited:

- Obscene material as defined by the courts and as material which meets these 3 criteria:
 - 1.) To the average person, applying contemporary community standards, taken as a whole, appeals to the prurient interest.
 - 2.) Depicts or describes sexual content in a patently offensive way.
 - 3.) Taken as a whole, lacks serious literary, artistic, political, or scientific value.
- Any material that is defamatory, unlawfully disparaging any person's right to privacy.
- A solicitation or appeal for funds.
- Unlawful use of copyrighted material or any other proprietary property.

Unlike obscene material, which is not protected by the U.S. Constitution, potentially objectionable material may be scheduled at hours where there is less likely to be children in the audience.

Potentially objectionable material may include, but is not limited to:

- Strong coarse language, sexually suggestive dialogue, or indecent language.
- Expressions of excretory activity.
- Intense sexual situations or explicit sexual activity.
- Graphic physical violence or degradation.
- Most forms of nudity.
- Graphic depiction of medical procedures.
- Programming that does not fall under constitutionally protected speech and raises a major risk of liability on the part of PhillyCAM. This may include, but is not limited to: libel, slander, unlawful invasion of privacy, sedition (advocacy of violent overthrow of the government).

Safe Harbor Scheduling

Programming that contains mature content is permitted only during Safe Harbor hours, from 11:00 pm to 5:00 am. It is the member's responsibility to communicate if their program contains potentially mature content. PhillyCAM staff pre-screens program content for this purpose only if it possesses or is presented with credible evidence of specific prohibited content, or potentially offensive content.

- Profanity
- Nudity
- Words or images likely to be considered abusive or discriminatory against any racial, ethnic or religious groups, or on the basis of gender, sexual orientation, or disability.
- Sexual material
- Violence
- Any other potentially disturbing content relating to human or animal mutilation, excretory functions, medical procedures, etc.

Disclaimer

PhillyCAM reserves the right to place a disclaimer before, during, or after any program that, as indicated by the program provider or by the judgment of PhillyCAM staff, may be objectionable to viewers. The disclaimer will advise viewer discretion and indicate that responsibility for the content of the program lies with the program provider and not with PhillyCAM, the cable provider, or the City of Philadelphia.

Definition of Terms

Obscenity - expressions that offend the prevalent sexual morality of the time.

Broadcast Indecency - language or material that, in context, depicts or describes, in terms patently offensive as measured by contemporary community standards for the broadcast medium, sexual or excretory organs or activities.

Profanity - including language so grossly offensive to members of the public who actually hear it as to amount to a nuisance.

Defamation - the communication of a statement that makes a claim, expressly stated or implied to be factual, that may give an individual, business, product, group, government or nation a negative image.

Libel - publication without justification or lawful excuse calculated to injure the reputation of another by exposing him to hatred, contempt or ridicule.

Slander - an untruthful oral (spoken) statement about a person that harms the person's reputation or standing in the community.