



COMPLAINT FORM

If you see program content that violates PhillyCAM Member Programming Policy please be specific and clarify what the violation is and when and where it occurred.

All complaints will be carefully reviewed and measured against applicable law, policies and standards. For more about the complaint or grievance process, please see the Member Policies and Procedures, available online at www.phillycam.org. Some relevant policies are also listed on page 2 of this form.

You may also email complaints to info@phillycam.org.

I hereby lodge a complaint against (show name) _____
which was cablecast by PhillyCAM at (time) _____ on (day) _____, (date) _____.

This program contained (description of violating images and/or **quote** of violating words)

at (point of time in show) _____, which violates PhillyCAM Member Policies and Procedures
Section (section number and name) _____.
Other comments:

May PhillyCAM disclose this complaint to the alleged violator with your name included? ____
May PhillyCAM disclose this complaint to the alleged violator with your name removed? ____
May PhillyCAM contact you for more information, if needed for processing your complaint? ____

Submitted by: Name _____

Signature _____ Date / /

Street Address _____ City _____ State _____ Zip _____

Email _____ Tel _____

PhillyCAM's response to controversial content in programming is to encourage more speech, as opposed to enforcing silence. Furthermore, PhillyCAM is restricted from censorship or content control, outside of the limited instances referenced in the "prohibited content" section below. PhillyCAM encourages anyone who disagrees with a program to produce counter-programming presenting an opposing point of view, or otherwise respond to the program in question, subject to the applicable PhillyCAM membership and/or sponsorship requirements. However, if you see programming that violates PhillyCAM Member Policies and Procedures, please notify PhillyCAM, as described on page one of this form. Below are guidelines drawn from the PhillyCAM Member and Programming Policies. The full document may be found online at the PhillyCAM website.

OFFICE USE ONLY Received by: _____	Date / /
Notification to _____ by: _____	Date / /
Notification to _____ by: _____	Date / /

PhillyCAM Member Policies and Procedures

The producer or organization understands that the program being submitted contains none of the following:

- Any advertising or material that promotes any commercial product or service including:
 - commercial calls to action or inducements to buy
 - price information
 - lottery information

- Obscene material defined by the courts as material which meets these 3 criteria:
 1. To the average person, applying contemporary community standards, taken as a whole, appeals to the prurient interest.
 2. Depicts or describes sexual content in a patently offensive way.
 3. Taken as a whole, lacks serious literary, artistic, political, or scientific value.

- Any material that is defamatory, unlawfully disparaging any persons right to privacy.
- A solicitation or appeal for funds.
- Unlawful use of copyrighted material or any other proprietary property.

Unlike obscene material, which is not protected by the U.S. Constitution, potentially objectionable material **may** be scheduled at hours where there is less likely to be children in the audience. Potentially objectionable material may include, but is not limited to:

- strong coarse language, sexually suggestive dialogue, or indecent language
- expressions of excretory activity
- intense sexual situations or explicit sexual activity
- graphic physical violence or degradation
- most forms of nudity
- graphic depiction of medical procedures

Safe Harbor Scheduling:

Programming that contains, in the reasonable judgment of the PhillyCAM Programming Director, potentially offensive content is permitted on the public access channel only during Safe Harbor hours, from 11 pm to 5 am. PhillyCAM will pre-screen program content for this purpose only if it possesses or is presented with credible evidence of specific prohibited content, or patently offensive Content.

Disclaimer:

PhillyCAM reserves the right to place a disclaimer before, during, or after any program that, as indicated by the program provider or by the judgment of PhillyCAM staff, may be objectionable to viewers. The disclaimer will advise viewer discretion and indicate that responsibility for the content of the program lies with the program provider and not with PhillyCAM, the cable provider, or the City of Philadelphia.

Definition of terms:

Obscenity - expressions that offend the prevalent sexual morality of the time.

Broadcast Indecency - language or material that, in context, depicts or describes, in terms patently offensive as measured by contemporary community standards for the broadcast medium, sexual or excretory organs or activities.

Profanity - including language so grossly offensive to members of the public who actually hear it as to amount to a nuisance.

Defamation - the communication of a statement that makes a claim, expressly stated or implied to be factual, that may give an individual, business, product, group, government or nation a negative image.

Libel - publication without justification or lawful excuse which is calculated to injure the reputation of another by exposing him to hatred, contempt or ridicule.

Slander - An untruthful oral (spoken) statement about a person that harms the person's reputation or standing in the community.